Amendments to the Claims

The listing of claims will replace all prior versions, and listings of claims in the application.

1. (Currently Amended) A method, comprising:

utilizing at least one generic software component to develop a specific voice application, wherein the utilizing includes invoking at least one generic dialog asset from a repository comprising two or more of:

script generic dialog assets,

prompt generic dialog assets,

audio file generic dialog assets,

grammar generic dialog assets, and

prompt pool generic dialog assets;

deploying the specific voice application in a deployment environment, wherein the deployment environment includes the repository; and

invoking the at least one generic dialog asset from the repository in the deployment environment.

- 2. (Original) The method recited in Claim 1, wherein the deployment environment further comprises a voice gateway.
- 3. (Original) The method recited in Claim 1, wherein the deployment environment further comprises an application server.

- 4. (Original) The method recited in Claim 1, wherein the deployment environment further comprises a dialog control component.
- 5. (Original) The method recited in Claim 1, wherein the deployment environment further comprises a dialog component.
- 6. (Original) The method recited in Claim 1, wherein the deployment environment further comprises a voice application services layer.
- 7. (Original) The method recited in Claim 1, wherein the deployment environment further comprises a rules integration layer.
- 8. (Original) The method recited in Claim 1, wherein the deployment environment further comprises a messaging layer.
- 9. (Original) The method recited in Claim 1, wherein the deployment environment further comprises a voice services layer.
- 10. (Original) The method recited in Claim 1, wherein the deployment environment further comprises a detail tracking layer.

- 11. (Original) The method recited in Claim 8, wherein the deployment environment further comprises an external system.
- 12. (Original) The method recited in Claim 2, wherein the voice gateway further comprises a voice interpreter.
- 13. (Original) The method recited in Claim 2, wherein the voice gateway further comprises a telephony interface.
- 14. (Original) The method recited in Claim 2, wherein the voice gateway further comprises a text-to-speech service.
- 15. (Original) The method recited in Claim 2, wherein the voice gateway further comprises an automatic speech recognition service.
- 16. (Original) The method recited in Claim 1, wherein:

utilizing one or more generic software components to develop a specific voice application further comprises utilizing one or more generic software components during a design phase to develop a specific voice application.

17. (Original) The method recited in Claim 16, wherein the design phase further comprises a dialog design phase.

- 18. (Original) The method recited in Claim 16, wherein the design phase further comprises a voice coding phase.
- 19. (Original) The method recited in Claim 16, wherein the design phase further comprises a rules definition phase.
- 20. (Original) The method recited in Claim 16, wherein the design phase further comprises a phase wherein custom prompts are generated.
- 21. (Original) The method recited in Claim 16, wherein the design phase further comprises a phase wherein custom grammars are developed.
- 22. (Original) The method recited in Claim 16, wherein the design phase further comprises a phase wherein standard prompts are utilized to generate the specific voice user interface.
- 23. (Original) The method recited in Claim 16, wherein the design phase further comprises a phase wherein standard grammars are used to generate the specific voice user interface.
- 24. (Original) The method recited in Claim 16, wherein the design phase further comprises a system test phase.

25-35. (Canceled)